WAPIGO

AI-Powered WhatsApp Automation App

Can your WhatsApp reply to customers on its own?

WAPIGO

AI-Powered WhatsApp Automation
& Smart Call Assistant

Automate Your WhatsApp. Simplify Your Business.

Complete Product & Feature Guide for business owners, sales teams, consultants and partners.



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wapigo.urbandigitalstudio.in

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INTRODUCTION

What is WAPIGO?

WAPIGO is a smart automation application designed to help individuals, entrepreneurs, shopkeepers, sales professionals, consultants and businesses automate WhatsApp communication and manage important phone-call information.

It runs on your own Android phone and works with the WhatsApp or WhatsApp Business account you already use. There is no API to apply for, no new number, and no developer required.

Two jobs, one app

WhatsApp automation

AI replies to incoming messages using your business information, 24×7, in the customer's language.

Smart call assistant

Automatic messages after calls, AI summaries of supported call recordings, and reminders created from what was discussed.



Who it is for

- ✓ Shops, showrooms and local businesses that answer the same questions daily
- ✓ Sales teams and consultants who live on calls and follow-ups
- ✓ Coaching classes, clinics, studios, agencies and service providers
- ✓ Anyone who wants to reply faster without being glued to the phone

24×7
automatic replies

3
languages: English, Hindi, Marathi

1
app, your own number



FEATURE 01

Auto reply on WhatsApp Personal and WhatsApp Business

WAPIGO supports automated, AI-powered replies for both the regular WhatsApp app and WhatsApp Business. You choose which one (or both) it should handle.

When a customer sends a message, WAPIGO reads it, understands the question and sends a reply from your number within seconds.

- ✓ **Instant automated responses** – no customer waits for hours
- ✓ **AI-powered communication** – natural replies, not rigid menus
- ✓ **Reduced manual messaging** – routine questions stop reaching you
- ✓ **Improved response time** – day, night, weekends
- ✓ **More efficient customer handling** – you step in only when needed

Practical examples

What is the price of this product?

Hello! This product is available for ₹999. Would you like more details or a photo?

Can we meet tomorrow?

Sure! Our team is available tomorrow between 11 AM and 6 PM. Which time suits you?

If you open the chat and reply yourself, WAPIGO stays out of that conversation.

FEATURE 02

AI Chatbot and smart replies

The chatbot answers from the business knowledge you configure inside the app: your services, products, prices, timings, address, links and policies. It does not invent facts – if something is not in your knowledge base, it politely says the team will confirm and alerts you.



What customers typically ask

🛍️ Product enquiries

"Do you have this in blue?" "What sizes are available?"

💰 Pricing questions

"What are your rates?" "Is there a package?"

ℹ️ Service information

"What is included?" "How long does it take?"

📅 Appointment enquiries

"Are you open on Sunday?" "Can I come at 5?"

Stay responsive even when you are busy

- ✓ Replies in the customer's language and script automatically
- ✓ Collects the customer's name and need; marks the lead as new, interested or hot
- ✓ Alerts you for bookings, complaints, price negotiation or anything personal
- ✓ Optional "Suggest only" mode: the AI drafts, you press Send
- ✓ Quiet hours, STOP list and reply limits keep everything under your control



FEATURE 03

Missed call → automatic WhatsApp message

A customer calls your business, but the call is missed – you are driving, in a meeting, or with another customer. WAPIGO detects the missed call and automatically sends your configured WhatsApp message to that number.

> Hello! We noticed your call. Thank you for contacting us. How can we help you?

1 Missed call detected → **2** WhatsApp message sent automatically → **3** Customer replies, AI continues

Why it matters

- ✓ Every missed call becomes a conversation instead of a lost customer
- ✓ The customer knows you saw the call and will respond
- ✓ The reply they send is answered by the AI chatbot at once
- ✓ You write the message once, in your own words and language

Works with calls on the phone where WAPIGO is installed. The message is sent from that phone's WhatsApp / WhatsApp Business.

FEATURE 04

Different messages for incoming and outgoing calls

Not every call is the same. WAPIGO lets you configure a separate automatic WhatsApp message for each situation, so the follow-up always fits the moment.

Incoming call

Someone calls you. After the call, a message you configured is sent – for example a thank-you, your address, or a brochure link.

Outgoing call

You call someone. A different message follows – for example a summary of the offer, or "please reply when convenient".

Practical business uses

Situation	Automatic message
After a sales call	Thank you + link to the catalog or price list
After a support call	Request for feedback or a rating
After a booking call	Address, timing and what to bring
Customer unreachable	"We tried calling you – reply when free"

- ✓ Each type (incoming, outgoing, missed) can be switched on or off separately
- ✓ Message templates in English, Hindi and Marathi are included
- ✓ Optional automatic sending; otherwise WhatsApp opens with the text ready





FEATURE 05

AI Call Summary

WAPIGO can process supported call recordings on your phone and generate an AI-powered summary of the conversation – so nothing said on a call is forgotten.

Each summary captures

- ✓ Who the conversation was with (name and number)
- ✓ Important discussion points
- ✓ Customer requirements and level of interest
- ✓ Important commitments made by either side
- ✓ Meeting details – date, time, place
- ✓ Follow-up actions and a ready follow-up message

Example

Call with Rajesh Patil · today 10:40 AM

• Project requirements discussed
• Meeting scheduled for **tomorrow at 2:00 PM**
• Bring the proposal to the meeting
• Next step: send the quotation before the meeting

Summaries are grouped per customer, and the AI chatbot can use the last 30 days of summaries as background when that customer messages you on WhatsApp.

> **Device note:** call recording availability depends on the Android version, phone manufacturer, required permissions and local law. WAPIGO reads recordings your phone already saves; it does not record calls itself. Always inform and obtain consent where required.

FEATURE 06

Smart automatic reminders

WAPIGO identifies dates, times and action items inside supported call summaries and creates reminders for you – automatically, without typing anything.

Conversation
"Let's meet tomorrow at 2 PM."

→

AI summary
Meeting scheduled for tomorrow at 2:00 PM

→

Reminde
Created for tomorrow 2:00 PM



Benefits

📅 Never forget a meeting

The reminder appears before the time agreed on the call.

🤝 Remember commitments

"Send the quote", "call back Friday" – captured and scheduled.

🔁 Manage follow-ups

Each reminder carries the customer's number and a ready message.

⏱️ Save time

No notes, no calendar entry, no searching through chats.

Topics the AI watches for

Meetings and visits · demos · payments · documents · pricing · package decisions. With a day or time, a reminder is created; otherwise it appears as a next step.

> Reminders come from AI summaries, so the call-recording note on the previous page applies. Reminders can also be added or edited manually.

FEATURE 07

Group contact extractor and message tools

Alongside automation, WAPIGO includes practical utilities for everyday customer communication.

Group Extractor

Export the member numbers (with names where available) of WhatsApp groups you belong to, into Excel. Useful for building a customer list from your own community groups.

Send Helper

Send a message to a list of numbers one by one, at a safe, human-like pace, with your own text. Daily limits keep usage responsible.

Scheduled messages

Write a message now, choose a date and time, and WAPIGO sends it on WhatsApp at that moment (automatic sending requires the accessibility permission; otherwise a tap-to-send notification appears).

Message templates

Ready-made greetings, follow-ups, payment reminders and after-call messages in English, Hindi and Marathi. Edit them once, reuse always.

Catalog page

Create a mobile page of your products or services with photos and prices. Customers tap "I want this" and WhatsApp opens with the item code; the chatbot answers about that item.

Team phones

Add employee phones under one plan. Their call summaries reach the owner; access can be blocked or removed any time.

Responsible, consent-based messaging. Use these tools only with people who have agreed to hear from your business. WAPIGO includes a STOP list (anyone who writes STOP is never messaged again), sending limits and quiet hours. Bulk unsolicited messaging violates WhatsApp's terms and can lead to account restrictions – WAPIGO is built for conversations, not spam.

REAL-WORLD BUSINESS USE CASES

How different businesses use WAPIGO

🏠 Real estate agents

Site-visit enquiries answered instantly with location, pricing range and availability. Every call summarised; "visit on Sunday 11 AM" becomes a reminder.

🏪 Retail shop owners

Catalog link with photos and prices; "do you have X?" answered at once; missed calls turned into WhatsApp chats; sold-out items hidden in one tap.

🎓 Coaching classes & institutes

Fees, batches, timings and admission steps answered to parents at night. Follow-up reminders for enquiries that did not enrol yet.

📣 Digital marketing agencies

Leads from ad campaigns get a reply within seconds, in their language. Call summaries keep the whole team on the same page. Can be offered to clients as a service.

📈 Sales teams

Each telecaller's phone runs WAPIGO; after-call messages go out automatically and the manager sees every call summary in one place.

💼 Consultants

Discovery calls summarised with requirements and commitments; meetings become reminders; routine "what do you charge?" messages handled by the AI.

🔧 Service providers

Plumbers, electricians, repair centres: "are you available today?" answered while on a job; missed calls followed up automatically.

🏢 Small business owners

One person, many roles. WAPIGO acts as the front desk: replies, follow-ups, call notes and reminders, so the owner can focus on the work.

KEY BUSINESS BENEFITS

What changes when WAPIGO is on

Faster customer responses

Seconds instead of hours, at any time of day.

Less manual work

Routine questions, after-call messages and notes handled for you.

Better engagement

Customers get answers in their own language and keep the conversation going.

Automatic follow-ups

Missed calls and finished calls trigger the right message.

Better call management

Every supported call documented with who, what and next step.

AI conversation summaries

Read a 20-minute call in 20 seconds.

Smart meeting reminders

Dates and times from calls become reminders automatically.

Improved productivity

You handle only what needs you; the rest runs by itself.

Built for control and trust

- ✓ Your data stays on your phone; only the text needed for a reply goes to the AI service
- ✓ No API, no template approvals, no per-message charges
- ✓ Switch any feature on or off; set quiet hours and limits
- ✓ Works with the WhatsApp account and number you already have

10 min
typical setup

0
per-message fees

1 phone
per licence, add team phones any time

HOW TO GET STARTED

Up and running in a few minutes

1 Visit the website
Open wapigo.urbandigitalstudio.in on your Android phone.

2 Download the app
Tap Download / Free Trial. Allow installation when the phone asks (the app is distributed directly, not through an app store).

3 Register
Enter your name, mobile number and business name. Your 3-day trial starts immediately – no card needed.

4 Configure automation
Choose WhatsApp or WhatsApp Business, set reply timing, quiet hours and limits.

5 Set up the chatbot
Fill the Knowledge Base with your services, prices, address and timings – or let the app read your website or PDF. Test it with the built-in Test AI screen.

6 Configure call automation & reminders
Write your missed / incoming / outgoing call messages. If your phone saves call recordings, point WAPIGO to that folder for AI summaries and reminders.

7 Start using WAPIGO
Allow Notification access (and Accessibility only if you want automatic sending). From now on, incoming messages are answered automatically.

✓ Need help?
The Help & Setup screen checks your phone settings and explains each permission. Support is one WhatsApp message away.

Permissions explained. Notification access lets WAPIGO read incoming WhatsApp messages and reply through the notification. Accessibility (optional) lets it press Send for scheduled messages and file sharing. Storage access (optional) lets it read call recordings your phone already saves. No permission is required for features you do not use.

TRY IT FREE

EXPERIENCE WAPIGO FOR 3 DAYS – ABSOLUTELY FREE!

Install the app, enter your name and mobile number, and every feature is yours for 3 days. No card, no commitment. If you like it, choose a plan inside the app and pay by UPI – your licence activates automatically.

- ✓ AI Auto Reply on WhatsApp Personal and Business
- ✓ AI Chatbot with your business knowledge
- ✓ Missed, incoming and outgoing call messages
- ✓ AI call summaries and automatic reminders (device-dependent)
- ✓ Catalog page, templates, group extractor, scheduled messages

START YOUR FREE TRIAL TODAY

Official website:
https://wapigo.urbandigitalstudio.in/#download
Plans start at ₹999 per month; 6- and 12-month plans cost less per month. Current prices are always shown in the app and on the website.



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Automate Your WhatsApp.
Never Miss a Customer.
Never Forget an Important Call.

Developed by

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https://wapigo.urbandigitalstudio.in/

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Users are responsible for complying with WhatsApp's terms and applicable laws.